

CarNext Marketplace Workflow Information

LeasePlan Netherlands

These are the steps in the after sales process for LeasePlan Netherlands:

- 1.** The Dutch vehicles on the CarNext Marketplace auctions are ex-lease cars of LeasePlan Netherlands N.V. ("LeasePlan"). For these international auctions LeasePlan cooperates with VWE Remarketing. ("VWE"). By placing the accepted bid the trader buys the vehicle directly from VWE. In order to buy Dutch cars the trader needs to register one time at VWE and accept the Terms of Use.
- 2.** If you are the highest bidder and your bid matches the minimum price of the country you will receive the Notification of Sale from LeasePlan Netherlands per e-mail.
- 3.** In the Notification of Sale you will find the total amount (including the vehicle price and administration fees). The bank details of VWE are provided in the invoice, which is send out by VWE. The total amount needs to be transferred within 2 working days.
- 4.** If you buy a Dutch vehicle from VWE for the first time you need to send the following documents one time: a signed copy of the VWE registration form (in which you agree with the Terms of Use as stated by VWE), a colour copy of your passport or ID card, a good copy of your Chambers of Commerce document and a copy of an official document showing your VAT number.
- 5.** VWE will take care of the (de-)registration of the vehicle as well as all the needed vehicle documentation. This process can take up to 2 or 3 working days. This administrative process can first be started once VWE has received your registration form and all the needed documents. VWE will only release the vehicle if all the (vehicle)documentation is complete and in order.
- 6.** As soon as VWE has received the total amount stated on the invoice, the Pick Up Notification will be send to you per e-mail. The person who picks up the vehicle needs to be able to show this notification at the compound.
- 7.** You must pick up the vehicle within 6 working days after receiving the Pick Up Notification. If this limit is exceeded a Parking Fee per extra day will be charged by VWE.
- 8.** Before loading the vehicle the condition of the vehicle must be checked for any major damages, which are not mentioned on the Appraisal Report. These damages must be noted on the CMR.
- 9.** Any claim must be reported within 5 days after receiving the vehicle and the vehicle should not be driven more than 50km.
- 10.** When you pick up the vehicle at the compound you will receive the vehicle documents, a certified technical data sheet and the original invoice in one package directly from VWE.

11. You need to send a good quality scan of the CMR back to the email cmr.carnext@leaseplan.com within 10 working days after the vehicle has been picked up.

LeasePlan Netherlands - Koopman Car Terminal

Street

Maltaweg 3

Postal Code

1044 AH

City

Amsterdam

Email

amsterdam@vwe.nl

Opening Hours

Monday - Friday

08:00 - 16:30